

Terms and Conditions - Czech online lessons

Group lessons:

All payments are to be made in advance of the start of the course and are to be paid in full. In the case of an illness or other reasons for missing a scheduled lesson, the student will receive the learning materials by email and can discuss the materials with the teacher via email if they have questions. No refunds for missed classes will be available.

1-2-1 lessons:

All payments are to be made in advance in a form of a bundle of eg. 4 or 10 lessons. Once the bundle has been purchased, there will be no refunds available. In the case of an illness or other reasons why a student cannot attend a scheduled lesson, they need to notify the teacher at least 48 hrs before the lesson - in that case a class can be rescheduled. If a student for any reason does not notify the teacher in advance, unfortunately, the class will not be rescheduled and it will come out of the bundle as completed.

Teacher responsibilities:

If the teacher is not able to teach a scheduled lesson due to an illness or other reason, they will notify the student/s in advance and the lesson will be rescheduled for the best possible date and time that suits all students. If a student misses a lesson, the teacher will provide materials used in that lesson and support via email.